



***Fort Jackson
Community
Resource Guide***





“Victory Starts Here!”

Proponent of the Fort Jackson Health Promotion Team &
Community Health Promotion Council

Contact information and updates:

Health Promotion Officer: Jamie Ulmer (803) 751-7066

jamie.l.ulmer.ctr@mail.mil

Health Promotion Program Assistant: Sarah Porter (803) 751-7083

sarah.k.porter3.ctr@mail.mil

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ABOUT FORT JACKSON

Fort Jackson, as the U.S. Army's main production center for Basic Combat Training, trains 50 percent of the Army's Basic Combat Training load and 60 percent of the women entering the Army each year. Providing the Army with trained, disciplined, motivated and physically fit warriors who espouse the Army's core values and are focused on teamwork is the post's primary mission. Accomplishing that mission means training in excess of 36,000 basic training and 8,000 advanced individual training Soldiers every year.

The post has other missions as well. Fort Jackson is home to the U.S. Army Soldier Support Institute, the Armed Forces Army Chaplaincy Center and School and the National Center for Credibility Assessment (formerly the Department of Defense Polygraph Institute). It also is home to the Army's Drill Sergeant School, which trains all active and Reserve instructors.

The fort includes more than 52,000 acres, with more than 100 ranges and field training sites and 1,160 buildings. Soldiers, civilians, retirees and family members make up the Fort Jackson community. More than 3,500 active duty Soldiers and their 12,000 family members are assigned to the installation and make this area their home. About one third of those Soldiers and families live in on-post housing.

Fort Jackson employs almost 3,500 civilians and provides services for more than 46,000 retirees and their family members. An additional 10,000 students attend courses at the Soldier Support Institute, Armed Forces Chaplaincy Center, National Center for Credibility Assessment and Drill Sergeant School annually.

Recent facilities completed or currently in progress include a Basic Combat Training star base, Army Drill Sergeant School, dual dining facility, Family Life and Resiliency Center and the 81st Regional Reserve Command.

Another exciting change is in family housing with the Residential Communities Initiative. Balfour-Beatty, a private contractor, is currently demolishing old quarters and building new homes. The end result will be 640 new and 210 renovated homes for Army families.

Since 1917, when fighting men were needed for World War I, Fort Jackson has a proud history of supporting our Army in times of war. That tradition continues today as the fort willingly accepts new challenges related to the War on Terrorism and stands ready to accept any additional mission in support of our nation's defense.

NEWCOMERS ORIENTATION

If you are new to Fort Jackson or you are returning after spending time away from the installation, your first stop should be the Newcomers Orientation held the 1st Wednesday of each month at the NCO Club, 5700 Lee Road. Starting time is 0900hrs with doors open at 0830 hrs. The Orientation usually lasts approximately 2 hours. Normally, a representative of the Command Group will open the Orientation with a personal welcome to Soldiers and their spouses. Spouses are encouraged to attend. 50% off meal coupon will be provided to all attendees. The newcomers' orientation is designed to welcome and inform newly arrived Soldiers and Family members of the many Family support services available on Fort Jackson and surrounding communities. For further information you may contact Army Community Services at (803) 751-1124/9770/5256.

SOCIAL MEDIA

Stay connected with the latest news and updates from Fort Jackson.



<https://www.facebook.com/FortJacksonLeader>



<https://twitter.com/fortjacksonpao/>

ALCOHOL & SUBSTANCE ABUSE

ABUSE AND NEGLECT

Army Substance Abuse Program (ASAP)

9810 Lee Road, Fort Jackson, SC 29207

Phone: Education and Prevention: (803) 751-5007; Clinical: (803) 751-6597

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/asap/>

Services: Provides clinical treatment and prevention education on the health risks posed by substance abuse. The primary objective is to restore individuals to full productive performance.

Programs: Outpatient Treatment, Crisis Intervention, Coordination for Inpatient Treatment, Drug Testing, Employee Assistance Program, Suicide Prevention Program, Violence in the Workplace Program, and the Risk Reduction Program.

Fees: N/A

Target Audience: Includes all Active duty, Reserve & National Guard soldiers, Family members of active duty, DA civilians and their family members, military retirees and their family members.

Alcoholics Anonymous

9810 Lee Road, Fort Jackson, Columbia, SC 29207

Phone: (803) 254-5301

Hours of Operation: Monday, Wednesday, Friday 9:00 a.m. to 10:00 a.m.

Website: <http://www.aa.org>

Services: A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Programs: N/A

Fees: No fees required

Target Audience: Includes anyone who has the desire to stop drinking.

CHILD RELATED ISSUES & ABUSE

Child Abuse & Neglect

Family Advocacy Program

(803) 751-6325

Military Police (On-Post Only)

(803) 751-3113/3115

Columbia, SC DSS Office

(803) 714-7300

DoD Child Abuse Safety and Violation Hotline

1-800-336-4592

Moncrief Army Community Hospital (MACH) Department of Behavioral Health Family Advocacy Program (Clinical)

4500 Stuart At, 7th Floor, Fort Jackson, SC 29207

Phone: (803) 751-2235/2513

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Clinics.aspx>

Services: Provides 24-hour/7 days a week crisis intervention services for all victims of child abuse/neglect, elderly abuse/neglect, and spouse abuse. The clinic will also respond to victims of sexual assault.

Programs: Marital Therapy, Family Therapy, Sexual Assault/Rape Therapy, Psychoeducational Group Therapy, and Command Consultation

Fees: N/A

Target Audience: Active duty, Retirees, and Military Families

DOMESTIC VIOLENCE

Moncrief Army Community Hospital (MACH) Department of Behavioral Health Family Advocacy Program (Clinical)

4500 Stuart At, 7th Floor, Fort Jackson, SC 29207

Phone: (803) 751-2235/2513

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Clinics.aspx>

Services: Provides 24-hour/7 days a week crisis intervention services for all victims of child abuse/neglect, elderly abuse/neglect, and spouse abuse. The clinic will also respond to victims of sexual assault.

Programs: Marital Therapy, Family Therapy, Sexual Assault/Rape Therapy, Psychoeducational Group Therapy, and Command Consultation

Fees: N/A

Target Audience: Active duty, Retirees, and Military Families

Army Community Service

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday—Friday 8:00 a.m. to 4:00 p.m.

Website: <http://fortjacksonmwr.com/acs/>.

Services: Offers a comprehensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families, and communities by fostering self-reliance, resiliency, and stability.

Programs: Army Community Service (ACS) offers a comprehensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families and communities by fostering self-reliance, resilience, and stability. It is the commander's principal family readiness agency, providing comprehensive, coordinated and responsive services that support readiness of Soldiers, Civilian employees and their Families during peace and war.

Fees: N/A

Target Audience: Active duty, Retirees, and Family Members

Sistercare: Freedom from Fear

P.O. Box 1029, Columbia, SC 29202

CRISIS LINE: (803) 765-9428

Phone: (803) 926-0505

Website: <http://www.sistercare.com/index.html>.

Services: Sistercare is a program of services for battered women and their children.

Programs: Children's Services, Community Counseling Service, Community Education & Awareness, Court Advocacy, Emergency Shelters, 24 hour Service Telephone Line, and Shelter Follow-up.

Target Audience: Women and children residing in Fairfield, Kershaw, Lexington, Newberry and Richland counties in South Carolina.

SEXUAL ASSAULT/ RAPE

Sexual Trauma Services

Phone: (803) 252-8393

24 Hour Crisis Hotline

1-800-491-RAPE

Installation Provost Marshall

9514 Marion Ave, Fort Jackson, SC 29207

Phone: (803) 751-1682

Services: Provides 24-hour force protection, law enforcement, fire protection, and community assistance for all people living on, training, and visiting Fort Jackson; maintains liaison with federal, state, and local law enforcement agencies; supports installation contingency operations by ensuring a safe and secure environment within its gate.

Moncrief Army Community Hospital (MACH) Department of Behavioral Health Family Advocacy Program (Clinical)

4500 Stuart At, 7th Floor, Fort Jackson, SC 29207

Phone: (803) 751-2235/2513

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Clinics.aspx>

Services: Provides 24-hour/7 days a week crisis intervention services for all victims of child abuse/neglect, elderly abuse/neglect, and spouse abuse. The clinic will also respond to victims of sexual assault.

Programs: Marital Therapy, Family Therapy, Sexual Assault/Rape Therapy, Psychoeducational Group Therapy, and Command Consultation

Fees: N/A

Target Audience: Active duty, Retirees, and Military Families

Army Community Service Sexual Assault Prevention & Response Program (SHARP)

5450 Strom Thurmond Blvd, Room 218, Fort Jackson, SC 29207

Phone: (803)751-6316/6325

Hours of Operation: 24/7 7 days a week

Website: http://www.fortjacksonmwr.com/acs_soldier/#WHAT_IS_SEXUAL_ASSAULT.

Services: The Army Sexual Assault Prevention and Response Program reinforces the Army's commitment to eliminate incidents of sexual assault through a comprehensive

policy that focuses on education, prevention, integrated victim support, rapid reporting, thorough investigation, appropriate action, and follow-up.

Army Community Service Victim Advocacy Program

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday—Friday 8:00 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_advoc/index.html

Services: The Victim Advocacy Program helps empower victims of sexual assault or spousal abuse to make decisions that can improve their quality of life.

Target Audience: Active duty, Retirees, and Family Members

Military OneSource

Phone: 1-800-464-8107

Website: <http://www.militaryonesource.com>.

Department of the Army Sexual Assault Website

www.sexualassault.army.mil

RAINN (Rape, Abuse & Incest National Network)

Phone: 1-800-656-HOPE

Website: www.rainn.org.

Services: RAINN operates the National Sexual Assault Hotline providing free confidential advice 24/7.

CHILD, YOUTH & SCHOOL SERVICES

ADOPTION

Administration for Children & Families

Phone: 1-800-394-3366

Website: http://www.childwelfare.gov/pubs/f_milita.cfm.

Services: The Administration for Children & Families provides a useful factsheet that provides the basic information to help military Families learn about the adoption process.

Legal Assistance/Staff Judge Advocate

2600 Lee Road, Fort Jackson, SC 29207

Phone: (803) 751-4287

Hours of Operation: Monday -- Friday 9:00am to 4:00pm. Closed on Federal and Training Holidays

Website: <http://jackson.armylive.dodlive.mil/staff/osja/>

Services: Provide legal assistance to Soldiers, Family members, eligible Retirees and their Family members on a variety of civilian legal matters including adoption and family law.

National Military Family Association

Phone: (703) 931-6632

Website: <http://www.militaryfamily.org/your-benefits/adoption>.

Services: The National Military Family Association provides an overview on reimbursement, leave and healthcare benefits when pursuing adoption.

CPR & HEALTH RELATED TRAINING

American Red Cross

4512 Stuart Ave, Fort Jackson, SC 29207

Phone: (803) 751-4329

Toll Free: 1-877-272-7337

Hours of Operation: Monday – Friday 8:00 a.m. to 4:30 p.m.

Website: <http://www.redcross.org>

Services: The American Red Cross office provides traditional Red Cross services to Department of Defense personnel at Fort Jackson. These services include emergency communications, counseling and referral services, emergency financial assistance on behalf of the Aid Societies, and disaster assistance.

Programs: The Red Cross coordinates Red Cross volunteer programs

Target Audience: Includes all Active duty, Retirees, DOD civilians, and Family members.

Columbia American Heart Association CPR Classes and Certification

7333 Gardners Ferry Road, Columbia, SC 29209

Phone: (866) 757-5453

Website: <http://www.heart.org>

Fees: \$50 for CPR/AED

Services: Provides BLS Classes, CPR/AED Training, and First AID Training and Certification.

CHILDCARE

Child, Youth & School Services

3392 Magruder Avenue, Fort Jackson, SC 29207

Phone: (803) 751-3770

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <http://fortjacksonmwr.com/cyss/>.

Services: Provides the Fort Jackson Community with quality child development options and youth programs which can help reduce the conflict between parenting responsibilities and duty requirements, enhance the development of children and youth, and engage youth in constructive activities during their discretionary time.

Programs: Outreach Services, Family Child Care, Child Development Homes, Child Development Centers, School-Age Services Programs, School Liaison Services, Middle School & Teen Program, and Youth Sports & Fitness.

Located on Site: Office of the CYS Coordinator & Support Staff, Parent & Outreach Services to include Parent Central Services and School Support Services and Family

Child Care & Child Development Home Administrative Office are located at this address.

Parent Central Service

3392 Magruder Avenue, Fort Jackson, SC 29207

Phone: (803) 751-4865/4824

Hours of Operation: Monday, Wednesday & Friday, 7:30 am – 4:30 pm., Tuesday & Thursday, 7:30 a.m. – 6:00 p.m.

Website: <http://fortjacksonmwr.com/cyss/>.

Services: One stop location for registration/enrollment in CYS Services programs to include handling the waiting list for care. Parent Central Service also assists Families with transitioning to another installation and manages a Babysitter List.

Target Audience: Dependents of active duty military, DoD civilian employees, National Guard and Reservists while on active duty, and DoD contractors on Fort Jackson.

Retirees are authorized Youth Services and accepted in Child Development Services and School Age Services on a space available basis.

CHILD REARING / PARENTING SKILLS / MENTORING

Army Community Service

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-6325

Hours of Operation: Monday—Friday 8:00 a.m. to 4:30 p.m.

Website: <http://fortjacksonmwr.com/acs/>.

Services: offers a comprehensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families, and communities by fostering self-reliance, resiliency, and stability.

Programs: Army Family Action Plan, Army Family Team Building, Army Volunteer Corps, Employment Readiness, Exceptional Family Members, Family Advocacy Program, Financial Readiness, Information & Referral, Mobilization & Deployment, Outreach, Relocation Readiness, and Soldier Family Assistance Center.

Fees: N/A

Target Audience: Active duty, Retirees, Family Members

New Parent Support Program

5450 Strom Thurmond Blvd, Room 218, Fort Jackson, SC 29207

Phone: (803) 751-6325

Website: <http://fortjacksonmwr.com/acs/>.

Services: Provides education and services to enhance parenting and child management skills. They are designed to help Families cope with stress, isolation. Pre and post deployment issues, and the demands of parenthood.

Programs: Parenting Education & Support, Baby Basic, Breastfeeding Support Group, Baby Bundle, and Play Group.

Army Community Service Family Advocacy Program Fatherhood Initiative

5450 Strom Thurmond Blvd, Room 218, Fort Jackson, SC 29207

Phone: (803) 751-6325

Website: <http://fortjacksonmwr.com/acs/>.

Services: The Fatherhood Initiative is a program that promotes and recognizes responsible fatherhood in the Fort Jackson community.

Target Audience: Military fathers

SKIES *Unlimited* & Family Programs

Bldg 6100 Chesnut Road,

Phone: (803) 562-5915 Front Desk

3392 Magruder Ave, Fort Jackson, SC 29207

Phone: (803) 751-6777, SKIES Director

Website: <http://fortjacksonmwr.com/skies/index.html>

Hours of Operation: Based on current class offerings.

Services: SKIES *Unlimited* Instructional Programs in martial arts, gymnastics, swimming, golf, tennis and piano. Dance instruction is normally available but on a temporary pause while a new contractor is located. Other offerings as advertised.

SAFETY CAR SEAT INSPECTION

City of Columbia Police Department

1 Justice Square, Columbia, SC 29201

Phone: (803) 545-3975

Website: http://www.nhtsa.gov/apps/cps/ak/3/findfitting.htm?q_State=&q_Zip=29207.

Safe Kids Midlands

Palmetto Health Children's Hospital

7 Medical Park Rd Suite 7186 Columbia, SC 29203

Phone: (803)434-2955

S.C. Department of Health and Environmental Control (DHEC)

301 Gervais St, Columbia, SC 29201

Phone: (803) 545-4347/4348

Hours of Operation: Monday – Friday 8:30 a.m. to 3:30 p.m.

Website: <http://www.scdhec.gov/>.

Services: The South Carolina Department of Health and Environmental Control (DHEC) is the state agency charged with protecting public health, coastal resources, and the state's land, air and water quality as authorized under multiple state and federal laws.

SCHOOLS AND CHILD DEVELOPMENT CENTERS

Child, Youth & School Services Administrative Offices

3392 Magruder Avenue, Fort Jackson, SC 29207

Phone: (803) 751-3770

Hours of Operation: Monday – Friday, 7:30 am – 4:30 pm.

Website: <http://fortjacksonmwr.com/cyss/pdf/parenthandbook.pdf>.

Services: Office of the CYS Coordinator & Support Staff, Parent & Outreach Services to include Parent Central Services and School Support Services and Family Child Care & Child Development Home Administrative Office.

School Liaison Services

3392 Magruder Ave Joe E. Mann Bldg., C- Wing Room C-04, Fort Jackson, SC 29207
Phone: (803)751-6150

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m. Website:

http://fortjacksonmwr.com/school_liaison/

Services: Our School Liaison Services provide access to a wide range of educational resources available to Army families, assistance with school registration and academic credits issues, coordination of transition services, information on local school systems, curriculum and school opportunities and link to Home School organizations.

Scales Avenue Child Development Center

4581 Scales Avenue, Fort Jackson, SC 29207

Phone :(803) 751-6221/6230

Hours of Operation: Monday – Friday, 5:00 am – 6:30 pm.

Website: <http://fortjacksonmwr.com/cyss>.

Services: Full day care, Strong Beginnings Part Day and Strong Beginnings with Wrap Around Care, Hourly Care beyond the hours of the Hood Street Child Development Center. Provides full day and part day care for infants through kindergarten for up to 60 hours per week.

Hood Street Child Development Center

4585 Hood Street, Fort Jackson, SC 29207

Phone: (803) 751-1970/1972

Hours of Operation: Monday – Friday, 7:30 am - 5:30 pm; 1st and 3rd Fridays from 6:00 pm – 11:00 pm.

Website: <http://fortjacksonmwr.com/cyss>.

Services: Part Day Care, Hourly Care, Parent's Night Out and Special Openings. Hourly childcare for short term (max 25 hours a week) childcare needs.

Imboden Street Child Development Center (Boys & Girls Club, Unit 4)

5979 Imboden Street, Fort Jackson, SC 29207

Phone: (803) 562-5901/5902

Hours of Operation: Monday – Friday, 4:00 am – 9:00 pm and Saturday 5:00 am - 6:00 pm.

Website: <http://fortjacksonmwr.com/cyss/>.

Services: Full Day Care and Strong Beginnings with extended hours (We've Got You Covered), Before and After School Care with extended hours (We've Got You Covered), Summer Camp with extended hours (We've Got You Covered), and hourly care for evenings and Saturdays on a space available basis.

Imboden Street School Age Center (Boys & Girls Club, Unit 3)

5978 Imboden Street, Fort Jackson, SC 29207

Phone: (803) 562-2022/2029

Hours of Operation: Monday – Friday, 5:00 am – 6:30 pm; Open recreation 1st and 3rd Fridays from 6:30 pm – 9:00 pm and Saturdays from 12:00 pm – 6:00 pm.

Website: <http://fortjacksonmwr.com/cyss/>.

Services: Full Day Care for children 6 weeks to 4 years, Before & After School Care with transportation to/from select Richland District I Schools and Fort Jackson Schools for children in kindergarten through grade 5 and Summer Camps.

Hood Street School Age Center (Boys & Girls Club, Unit 2)

5614 Hood Street, Fort Jackson, SC 29207

Phone: (803) 751-9802/9806

Hours of Operation: (*Summer and School Out Days*): Monday – Friday, 5:00 am – 6:30 pm.

Hours of Operation: (*School Year*): Monday – Friday, 5:00 am – 8:30 am; 2:30 pm – 6:30 pm.

Website: <http://fortjacksonmwr.com/cyss/>.

Services: Before and After School Care and Summer Camps with transportation to/from select Richland District II Schools for children in kindergarten through grade 5.

Lee Road Child Development Center

4680 Lee Road, Fort Jackson, SC 29207

Phone: (803) 751-5853

Hours of Operation: 24 hours, on contract basis for full day care and on reservation basis for occasional use.

Website: <http://fortjacksonmwr.com/cyss/#scales>.

Services: Full day care for individuals working an unusual shift or rotating shifts. We've Got You Covered - Around the clock care for shift workers, evening/overnight care for Soldiers with mission related child care needs and weekend care for individuals with child care needs for children, 6 weeks to middle school.

Fort Jackson Schools

Pierce Terrace Elementary School

5715 Adams Ct, Columbia, SC 29206

Phone: (803) 782-1772

Website: <http://www.am.dodea.edu/jackson/Fjpt/index.htm>

Services: Pierce Terrace Elementary accommodates children in grades Pre-Kindergarten through 2nd grade who reside on federal property in the vicinity of Columbia, South Carolina.

C. C. Pinckney Elementary School

5900 Chesnut Rd, Columbia, SC 29206

Phone: (803) 787-6815

Website: <http://www.am.dodea.edu/jackson/Fjcp/index.htm>

Services: C. C. Pinckney Elementary serves children in grades 3 through 6th grade who reside on federal property in the vicinity of Columbia, South Carolina.

Fort Jackson Schools Administrative Building
5900 Chesnut Rd, Columbia, SC 29206
Phone: (803) 782-2720

Schools (Off Post)

Richland School District One
<http://www.richlandone.org>

Richland School District Two
<http://www.richland2.org>

Kershaw County Schools
<http://www.kershaw.k12.sc.us>

Lexington County School District One
<http://www.lexinton1.net/lexoneweb>

Lexington School District Two
<http://www.lex2.org>

Lexington/Richland School District Five
<http://www.lex5.k12.sc.us>

Fairfield County School District
<http://www.fairfield.k12.sc.us>

Child Development Homes

5953A, 5953B Parker Lane (in the Housing Area), Fort Jackson, SC 29207
Phone: (803) 751-7139/7151

Hours of Operation: Monday – Friday, 5:00 am – 6:30 pm

Website: <http://fortjacksonmwr.com/cyss/>

Services: Full day care for children 6 weeks – 5 years of age.

5955 A, 5955 B Parker Lane (in the Housing Area), Fort Jackson, SC 29207
Phone: 751-7169/7170

Hours of Operation: Monday – Friday, 4:00 am – 9:00 pm.

Services: Full day care for children 6 weeks – 5 years of age. We've Got You Covered
- Extended care for children 6 weeks – 5 years of age.

Family Child Care Homes

On & Off Post

Phone: (803) 751-6234/3767

Hours of Operation: Vary by home; Main Office operates 7:30 am – 4:30 pm

Website: <http://fortjacksonmwr.com/cyss/>.

Services: Full day, part day and hourly care. Some providers also offer extended hours, overnight and weekend care.

SPECIAL NEEDS

Army Community Service Exceptional Family Member Program

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. to 4:00 p.m.

Website: <http://fortjacksonmwr.com/acs/>.

Services: The Exceptional family Member Program (EFMP) is a Department of the Army (DA) Program to assist you through selective assignments and reassignments as you travel with your special needs family members(s).

Target Audience: Includes all eligible military family members and dependent relatives with special needs.

Moncrief Army Community Hospital Exceptional Family Member Program (EFMP)

4500 Stuart Street, 8th Floor, Room 8-36, Fort Jackson, SC 29207

Phone: (803) 751-2505

Hours of Operation: Tuesday – Friday 8:00 a.m. to 11:30 a.m. and 1:00 p.m. to 4:00 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/efmp.aspx>.

Services: EFMP is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, special housing accommodations, community support, and personnel services to Families.

Target Audience: Military family members (adults & children)

Moncrief Army Community Hospital Educational and Developmental Intervention Services (EDIS)

4555 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-4165

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/edis.aspx>.

Services: Provides comprehensive services to eligible infants and toddlers (birth to age 3) with established developmental delays or with a condition which has a high probability of resulting in developmental delay.

YOUTH & TEEN PROGRAMS

Middle School & Teen Program, Youth Center (Boys & Girls Club, Unit 1)

5975 Chesnut Road, Fort Jackson, SC 29207

Phone: (803) 751-6387/3977

Facility Hours of Operation (School Year): Before School - 5:00 am – 8:30 am, Monday through Friday; After School - 2:30 p.m.- to 9:00 pm, Monday – Thursday and 2:30 – 10:00 pm Friday; Saturday, 1:00 – 10:00 pm; and Sunday, 2:00 – 6:00 pm.

Facility Hours of Operation: **(Summer and School Out Days)**: Monday –Thursday, 5:00 am – 9:00 pm; Friday, 5:00 am –10:00 pm, Saturday, 1:00 pm – 10:00 pm; and Sunday, 2:00 pm – 6:00 pm

Website: <http://fortjacksonmwr.com/cyss>

Services: Before and After School programs that offer appropriate activities for youth in 6th through 9th grade. Before School fees are based on total family income. After school care is free and extended care can be arranged on a case by case basis. Open recreation after school, evenings and weekends for youth in 6th grade through 18 years of age and afternoons during the summer months starting at 1:30 pm. Youth programming is provided in 4 service areas: sports, fitness and health; leisure and recreation; life skills, citizenship and leadership and mentoring, intervention and educational support. Unique aspects of the Youth Center include a rock wall and recording studio. The Middle School & Teen Program also hires youth as Recreational Assistants starting at age 14.

Youth Sports & Fitness

5975 Chestnut Road, Fort Jackson, SC 29207

Phone: (803) 751-7451/5040

Office Hours of Operation: Monday – Thursday, 10:00 am – 7:00 pm

Program Hours of Operation: Vary by sports season and sport. Please confirm hours for individual programs with management staff.

Website: http://fortjacksonmwr.com/cyss_sports/

Services: Team Sports, Individual Sports, Outreach Events, and Health and Fitness Activities. Sports offerings are available for children from age 3 to 18.

SKIES Unlimited & Family Programs

Bldg 6100 Chesnut Road,

Phone: (803) 562-5915 Front Desk

3392 Magruder Ave, Fort Jackson, SC 29207

Phone: (803) 751-6777, SKIES Director

Website: <http://fortjacksonmwr.com/skies/index.html>

Hours of Operation: Based on current class offerings.

Services: SKIES *Unlimited* Instructional Programs in martial arts, gymnastics, swimming, golf, tennis and piano. Dance instruction is normally available but on a temporary pause while a new contractor is located. Other offerings as advertised.

HIRED!

5975 Chestnut Road, Fort Jackson, SC 29207

Phone: (803) 751-1136

Hours of Operation: Monday – Friday 1:00 p.m. to 6:00 p.m.

Website: <http://fortjacksonmwr.com/cyss/hired/index.html>.

Services: The HIRED! Apprenticeship Program is a workforce-preparation and apprenticeship enterprise designed to meet the employment and career exploration needs of Army, and DoD Civilian teens between the ages of 15-18 years of age.

Army Family Team Building Program (AFTB)

4512 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-5444

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

Website: http://fortjacksonmwr.com/acs_aftb/.

Services: Offers free online classes for Army knowledge, personal skills, and professional development. AFTB Level 1, or “Army 101” covers topics such as acronyms, rank structure, reading a Les (military pay stub), military community resources, Army protocol/customs, and much more.

Target Audience: Anyone associated with the military to include, but not limited to, Active duty, retirees, civilian employees and Family members

Hood St School-Age Services Program (HSAC)

5614 Hood St Fort Jackson, SC 29207

Phone: (803) 751-8014/9802

Hours of Operation: Monday—Friday 5:00 a.m. to 6:30 p.m.

Open Recreation Hours (Located at 5978 Imboden Street)

1st Friday of the month 1830-2100 (School Age Night) K-5th

3rd Friday of the month 1830-2100 (Health Rocks) K-5th

Saturday-1200-1800 (K-5th)

Website: <http://fortjacksonmwr.com/cyss/>

Services: Provides programs for youth in Grades k-5 before and after school, winter and spring school vacations, summer holidays with programs for regular and occasional users.

COUNSELING: CHILDREN/FAMILIES/INDIVIDUAL

Moncrief Army Community Hospital (MACH) Department of Behavioral Health

The mission of MACH’s Department of Behavioral Health is to ensure the delivery of comprehensive behavioral health and TBI services of the highest quality to Active duty Military; and Family Members, veterans and retirees eligible for care at MACH on a space available basis. Our vision is to meet the behavioral health needs and decrease the stigma of behavioral health care through the provision of exceptional patient centered care delivered by exceptional people to every patient, every day.

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/BehavioralHealth.aspx>

Fees: Most DBH services are medical care covered by TRICARE and other insurance programs that provide benefits for medically necessary behavioral health services

Joint Behavioral Health Services (JBHS)

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2513/2235

Services: Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; therapeutic yoga; and psychological testing.

Community Mental Health Services (CMHS)

Bldg 4575 (inside McWethy Troop Medical Clinic, room 34). Fort Jackson, SC 29207
Phone: (803) 751-5911/5183

Services: Emergency evaluations for active duty, trainees, and TDY personnel in student status between 7:30 a.m. and 4:30 p.m., Monday—Friday;
Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; mental health evaluations; command consultations; psychological testing and tobacco cessation

ANGER MANAGEMENT

Moncrief Army Community Hospital (MACH) Department of Behavioral Health Family Advocacy Program (Clinical)

4500 Stuart At, 7th Floor, Fort Jackson, SC 29207
Phone: (803) 751-2235/2513

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Clinics.aspx>

Services: Provides 24-hour/7 days a week crisis intervention services for all victims of child abuse/neglect, elderly abuse/neglect, and spouse abuse. The clinic will also respond to victims of sexual assault.

Programs: Marital Therapy, Family Therapy, Sexual Assault/Rape Therapy, Psychoeducational Group Therapy, and Command Consultation

Fees: N/A

Target Audience: Active duty, Retirees, and Military Families

Chaplain Family Life Center

5460 Marion Avenue, Fort Jackson, SC 29207
Phone: (803) 751-4966/4961

Hours of Operation: Monday 9:00 a.m. to 5:00 p.m., Tuesday—Wednesday 7:30 a.m. to 5:00 p.m., Thursday 9:00 a.m. to 3:00 p.m., Friday—Closed

Services: Provides a variety of counseling services while promoting and helping to enhance the spiritual wellbeing of soldiers and their families.

Programs: Marriage and family counseling, individual and pre-marital counseling, spiritual and family resiliency training events, parenting training and referral services when needed.

Fees: N/A

Target Audience: Includes all Active duty, Retired military, Family members, and DA civilians.

Military OneSource Counseling Services

1 National Guard Road Columbia, SC 29201
Phone: (803) 873- 8333/1-800-342-9647

Website: <https://www.militaryonesource.com>

Prevention and Intervention Services: Military OneSource offers three kinds of short-term, non-medical counseling options to Active-duty, Guard, and Reserve member and their Families. Military OneSource counseling services are designed to provide service help with short-term issues such as adjustments to situational stressors, stress management decision making, communication, grief, blended Family issues and parenting skills issues. Counseling sessions can be arranged face-to-face, telephone consultation or online consultations.

CAREER COUNSELING

Army Career & Alumni Program (ACAP)

4600 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-4109

Hours of Operation: Monday – Friday 7:30 a.m. to 4:15 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/acap/>

Services: Provides comprehensive transition assistance services for active duty, Reserve and National Guard soldiers, Department of Defense (DOD) civilian employees, and their family members who are separating from military and federal service.

Programs: Pre-separation Counseling, TAP/ACAP Workshop, and Transition Services

Fees: All services are free.

Target Audience: Includes all Active duty, Reserve, National Guard, DOD civilian employees, and Family members.

Army Community Service Employment Readiness Program

5450 Strom Thurmond Blvd, Room 223, Fort Jackson, SC 29207

Phone: (803) 751-4862 or 1-800-337-3445

Hours of Operation: Monday – Friday 8:00 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_emp/

Services: Provides information and referral services in the areas of employment, education, training, transition, and volunteer opportunities to give family members the competitive edge needed to secure employment.

Target Audience: Military ID card holders to include all military personnel/Family members and DoD civilian ID card holders

Army Continuing Education Services (ACES)

4600 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-5341

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/aces/>

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Services: Vigorously promote lifelong learning opportunities to sharpen the competitive edge of the Army in providing and managing quality self-development programs and services.

Programs: Career development for Enlisted Soldiers, Warrant Officers, and Officers, Educational counseling, Colleges, Financial Aid, Learning Center, and Distance Learning.

Fees: N/A

Target Audience: Active duty, Retirees, DOD civilians, and Family members

Civilian Personnel Advisory Center (CPAC)

5450 Strom Thurmond Blvd, Room 229, Fort Jackson, SC 29207

Phone: (803) 751-3219

Hours of Operation: 8:00 a.m. to 4:00 p.m.

Website: <http://jackson.armylive.dodlive.mil/staff/cpac/>

Services: We strive to provide value-added and responsive products and services in achieving the Army's mission. Our objective is to exceed our customers' expectations through efficient operations; timely communications; flexible, easy-to-understand rules; and professional guidance and assistance.

Programs: Civilian benefits, Employment, Training, and Labor/Management Employee Relations

Fees: N/A

Target Audience: Civilians and family members

Equal Employment Office (EEO)

5450 Strom Thurmond Blvd, Room 117, Fort Jackson, SC 29207

Phone: (803) 751-7248

Hours of Operation: Monday – Friday 7:30 a.m. to 4:15 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/eeo/>

Services: Provides a diverse work force in an environment that is free of unlawful discrimination and sexual harassment, where employees are treated with dignity and respect.

Military Spouse Employment Partnership

Phone: 1-800-342-9647

Website: <http://www.msepjobs.com>

Services: The Military Spouse Employment Partnership is designed to help military spouse's access career resources and connect with potential employers who are ready to help spouses explore career options for their unique lifestyle. Please visit www.msepjobs.com to fill out a profile and begin searching for jobs in your area.

Retention/Reserves

Fort Jackson Post Retention

803-751-7692

171st Brigade and Associated Units

803-751-4811

193rd Brigade

803-751-6454

165th Brigade
803-751-2393

Soldier Support Institute
803-751-5533

Reserve Component Transition
803-751-4128

Hours of Operation: Duty hours for all offices are 9:00 – 5:00, but all are one deep positions and may be out talking to Soldiers.

Services: Provide professional career counseling for Soldiers wishing to explore their options for continued Army service in the active Army or transition into the USAR or ARNG.

FINANCIAL COUNSELING

Army Community Service—Financial Readiness Program

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256/1-800-337-3445

Hours of Operation: Monday - Friday 7:30 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_fin/index.html

Services: The Financial Readiness Program offers education, counseling, emergency financial assistance, consumer advocacy, and support services to assist service members and their families with their financial and consumer affairs. Classes are provided in personal financial management readiness and consumer affairs. The goal is to provide clients with the tools to handle money wisely and to make informed consumer decisions. Individual counseling services provided in areas such as budget development, financial planning, debt liquidation, retirement planning, home buying, credit, etc. Counseling is FREE and CONFIDENTIAL. Emergency financial assistance provided for short term food needs via the Emergency Food Assistance Fund and/or via Army Emergency Relief (AER) Funds. AER assistance is available to help with rent/mortgage, utilities, food. POV repairs, emergency travel, funeral expenses, medical/dental expenses, & other needs. AER funds are provided in the form of an interest-free loan, a grant, or a combination of both.

Target Audience: Active and retired service members, ID card family members, and DoD Civilians; however, financial assistance is **only** available for active and retired service members and their ID card family members.

MARITAL / INDIVIDUAL COUNSELING

Chaplain Family Life Center (FLC)

5460 Marion Avenue, Fort Jackson, SC 29207

Phone: (803) 751-4966/4961

Hours of Operation: Monday 9:00 a.m. to 5:00 p.m., Tuesday—Wednesday 7:30 a.m. to 5:00 p.m., Thursday 9:00 a.m. to 3:00 p.m., Friday—Closed

Services: Provides a variety of counseling services while promoting and helping to enhance the spiritual wellbeing of soldiers and their families.

Programs: Marriage and family counseling, individual and pre-marital counseling, spiritual and family resiliency training events, parenting training and referral services when needed.

Fees: N/A

Target Audience: Active duty, Retired military, Family members, and DA civilians

Moncrief Army Community Hospital (MACH) Department of Behavioral Health

The mission of MACH's Department of Behavioral Health is to ensure the delivery of comprehensive behavioral health and TBI services of the highest quality to Active duty Military; and Family Members, veterans and retirees eligible for care at MACH on a space available basis. Our vision is to meet the behavioral health needs and decrease the stigma of behavioral health care through the provision of exceptional patient centered care delivered by exceptional people to every patient, every day.

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/BehavioralHealth.aspx>

Fees: Most DBH services are medical care covered by TRICARE and other insurance programs that provide benefits for medically necessary behavioral health services

Joint Behavioral Health Services (JBHS)

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2513/2235

Services: Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; therapeutic yoga; and psychological testing.

Community Mental Health Services (CMHS)

Bldg 4575 (inside McWethy Troop Medical Clinic, room 34). Fort Jackson, SC 29207

Phone: (803) 751-5911/5183

Services: Emergency evaluations for active duty, trainees, and TDY personnel in student status between 7:30 a.m. and 4:30 p.m., Monday—Friday;

Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; mental health evaluations; command consultations; psychological testing and tobacco cessation

Moncrief Army Community Hospital (MACH) Department of Behavioral Health Family Advocacy Program (Clinical)

4500 Stuart At, 7th Floor, Fort Jackson, SC 29207

Phone: (803) 751-2235/2513

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Clinics.aspx>

Services: Provides 24-hour/7 days a week crisis intervention services for all victims of child abuse/neglect, elderly abuse/neglect, and spouse abuse. The clinic will also respond to victims of sexual assault.

Programs: Marital Therapy, Family Therapy, Sexual Assault/Rape Therapy, Psychoeducational Group Therapy, and Command Consultation

Fees: N/A

Target Audience: Active duty, Retirees, and Military Families

Military & Family Life Consultants (MFLC)

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-4865

Website: www.familyconnectionsc.org

Services: A DOD provided program offering support to servicemen and women and their families through the tough times of military life, including deployment, mobilization, reintegration and the resulting issues that affect service members and their families. MFLCs provide short-term, situational, problem-solving counseling for many issues that military families face.

Targeted Audience: Soldiers and Family Members

DEATH, GRIEF & LOSS

Moncrief Army Community Hospital (MACH) Department of Behavioral Health

The mission of MACH's Department of Behavioral Health is to ensure the delivery of comprehensive behavioral health and TBI services of the highest quality to Active duty Military; and Family Members, veterans and retirees eligible for care at MACH on a space available basis. Our vision is to meet the behavioral health needs and decrease the stigma of behavioral health care through the provision of exceptional patient centered care delivered by exceptional people to every patient, every day.

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/BehavioralHealth.aspx>

Fees: Most DBH services are medical care covered by TRICARE and other insurance programs that provide benefits for medically necessary behavioral health services

Joint Behavioral Health Services (JBHS)

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2513/2235

Services: Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; therapeutic yoga; and psychological testing.

Community Mental Health Services (CMHS)

Bldg 4575 (inside McWethy Troop Medical Clinic, room 34). Fort Jackson, SC 29207

Phone: (803) 751-5911/5183

Services: Emergency evaluations for active duty, trainees, and TDY personnel in student status between 7:30 a.m. and 4:30 p.m., Monday—Friday;

Psychopharmacology; individual and group counseling using a variety of evidence-

based treatments; in-depth psychiatric assessments; biofeedback; mental health evaluations; command consultations; psychological testing and tobacco cessation

Army Community Service Survivor Outreach Services (SOS)

5450 Strom Thurmond Blvd Room 222, Fort Jackson, SC 29207

Phone: (803) 751-4867

Hours of Operation: Monday – Friday 8:00 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_sos/index.html.

Services: Improve services and streamline the assistance process for Survivors, serves as a holistic multi-agency and multi-component strategy to centralize casualty operations and decentralize programs and services. Provides support services for survivors of Soldiers who have fallen in combat as well as support to the survivors of all Soldiers who have passed while on duty.

Target Audience: Spouses and Family members of Fallen Soldiers; Active, National Guard and Reserve on active duty status at the time of death

Military OneSource Counseling Services

Phone: 1-800-342-9647

Website: <https://www.militaryonesource.com>

Prevention and Intervention Services: Military OneSource offers three kinds on short-term, non-medical counseling options to Active-duty, Guard, and Reserve member and their Families. Military OneSource counseling services are designed to provide service help with short-term issues such as adjustments to situational stressors, stress management decision making, communication, grief, blended Family issues and parenting skills issues. Counseling sessions can be arranged face-to-face, telephone consultation or online consultations.

Target Audience: Active duty, National Guard, and Reserve members and their families

Military & Family Life Consultants (MFLC)

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-4865

Website: www.familyconnectionsc.org

Services: A DOD provided program offering support to servicemen and women and their families through the tough times of military life, including deployment, mobilization, reintegration and the resulting issues that affect service members and their families. MFLCs provide short-term, situational, problem-solving counseling for many issues that military families face.

Targeted Audience: Soldiers and Family Members

Tragedy Assistance Program for Survivors (TAPS)

Phone: 1-800-959-TAPS (8277)

Website: <http://www.taps.org/>

Services: Taps provides ongoing emotional help, hope, and healing to all who are grieving the death of a loved one in military service, regardless of relationship to the deceased, geography, or circumstance of the death. TAPS meets its mission by

providing peer-based support, crisis care, casualty casework assistance, and grief and trauma resources.

SUPPORT GROUPS

Foreign Born Spouse Support Group

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Support Services: The Foreign Born Support Group offers a time of socializing, games, door prizes and refreshments. Meet spouses of different nationalities or from your own country. Learn of the many opportunities available throughout the community. Various activities are planned throughout the year to include; Employment Workshops, Arts and Crafts, Cooking Classes, Stress Management Classes, Self Defense Classes, Citizenship Classes, Money Management Classes, Self Development and Self Motivational Training, Culture Adaptation Classes, educational tours and shopping trips. To sign up for the support group please contact our office at (803) 751-1124/5256 or email miranda.broadus@us.army.mil.

Hearts Apart (Waiting Families Program)

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Support Services: Hearts Apart is a support group and a forum for Families of Soldiers who are deployed, on extended TDY, or on unaccompanied tours. Information is provided to update families about what's happening on Fort Jackson and the surrounding community. The group meets throughout the year to allow participants to be able to discuss their feelings and share experiences with others during the separation. Quarterly activities are also offered.

EDUCATION AND TRAINING

ADULT EDUCATION

Army Continuing Education

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-5341

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Services: Vigorously promote lifelong learning opportunities to sharpen the competitive edge of the Army in providing and managing quality self-development programs and services.

Programs: Career development for Enlisted Soldiers, Warrant Officers, and Officers, Educational counseling, Colleges, Financial Aid, Learning Center, and Distance Learning.

Fees: N/A

Target Audience: Active duty, Retirees, DOD civilians, and Family members

Civilian Personnel Advisory Center (CPAC)

5450 Strom Thurmond Blvd, Room 229, Fort Jackson, SC 29207

Phone: (803) 751-3219

Hours of Operation: 8:00 a.m. to 4:00 p.m.

Services: We strive to provide value-added and responsive products and services in achieving the Army's mission. Our objective is to exceed our customers' expectations through efficient operations; timely communications; flexible, easy-to-understand rules; and professional guidance and assistance.

Programs: Civilian benefits, Employment, Training, and Labor/Management Employee Relations

Fees: N/A

Target Audience: Civilians and family members

English as Second Language (ESL)

Army Community Service - Relocation Readiness Program

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Services: Classes are held off-post for foreign-born spouses and anyone needing English language instruction. MOU's are with Richland One Adult Education, W.R. Rogers, Continuing and Technology Education Center and Midland Technical College. Call (803) 751-1124/5256 for more information.

Equal Employment Office (EEO)

5450 Strom Thurmond Blvd, Room 117, Fort Jackson, SC 29207

Phone: (803) 751-7248

Hours of Operation: Monday – Friday 7:30 a.m. to 4:15 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/eeo/>

Services: Provides a diverse work force in an environment that is free of unlawful discrimination and sexual harassment, where employees are treated with dignity and respect.

FINANCIAL EDUCATION

Army Community Service—Financial Readiness Program

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256/1-800-337-3445

Hours of Operation: Monday - Friday 7:30 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_fin/index.html

Services: The Financial Readiness Program offers education, counseling, emergency financial assistance, consumer advocacy, and support services to assist service members and their families with their financial and consumer affairs. Classes are

provided in personal financial management readiness and consumer affairs. The goal is to provide clients with the tools to handle money wisely and to make informed consumer decisions. Individual counseling services provided in areas such as budget development, financial planning, debt liquidation, retirement planning, home buying, credit, etc. Counseling is FREE and CONFIDENTIAL. Emergency financial assistance provided for short term food needs via the Emergency Food Assistance Fund and/or via Army Emergency Relief (AER) Funds. AER assistance is available to help with rent/mortgage, utilities, food. POV repairs, emergency travel, funeral expenses, medical/dental expenses, & other needs. AER funds are provided in the form of an interest-free loan, a grant, or a combination of both.

Target Audience: Active and retired service members, ID card family members, and DoD Civilians

FINANCES

Army Community Service—Financial Readiness Program/Army Emergency Relief

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256/1-800-337-3445

Hours of Operation: Monday—Friday 7:30 a.m. to 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_fin/index.html

Services: Emergency financial assistance provided for short term food needs via the Emergency Food Assistance Fund and/or via Army Emergency Relief (AER) funds. AER assistance is available to help with rent/mortgage, utilities, food, POV repairs, emergency travel, funeral expenses, medical/dental expenses, and other needs, AER funds are provided in the form of an interest-free loan, a grant, or a combination of both.

Target Audience: Active and retired Soldiers and their ID card family members

Army Community Service Lending Closet

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Support Services: The lending closet provides basic housekeeping items for temporary loan to incoming and outgoing families and in other cases determined appropriate. Items include pots and pans, dishes, silverware, irons and ironing boards, toasters, coffee-pots, sleeping mats, cribs, high chairs, child car seats and other items. Initially the items are loaned out for 30 days. A copy of orders to Fort Jackson is required to check items out. We do not provide furniture, bed linens, pillows or towels.

Fort Jackson Federal Credit Union

Phone: (803) 782-9830

Website: www.fjfcu.org.

Wells Fargo

Lee Rd & Strom Thurmond Blvd, Fort Jackson, SC 29206

Phone: 1-800-869-3557

Hours of Operation: Monday—Saturday 9:00 a.m. to 4:00 p.m.

Website: www.wellsfargo.com

My Army Benefits

Phone: 888-721-2769

Website: <https://myarmybenefits.us.army.mil>

Services: My Army Benefits provides over 150 fact sheets for benefit eligibility. Calculate your deployment pay; forecast your retirement benefits; research education options and much more. If you require further assistance, speak with a benefits expert between 9AM – 5PM EST Monday-Friday.

FOOD ASSISTANCE

Army Community Service – Financial Readiness Program/Army Emergency Relief

5450 Strom Thurmond Blvd – room 120 Ft Jackson, SC 29207

Phone: (803) 751-5256/1-800-337-3445

Hours of Operation: MON – FRI 7:30 am – 4:00pm

Website: http://fortjacksonmwr.com/acs_fin/index.html

Emergency financial assistance provided for short term food needs via the **Emergency Food Assistance Fund** and/or via **Army Emergency Relief (AER) funds**. AER assistance is available to help with food, rent/mortgage, utilities, POV repairs, emergency travel, funeral expenses, medical/dental expenses & other needs. AER assistance is given in the form of an interest-free loan, a grant, or a combination thereof.

Supplemental Nutrition Assistance Program (SNAP)

Richland County DSS Office

3220 Two Notch Road, Columbia, SC 29204

Phone: (803) 714-7300

Website: <https://dss.sc.gov/content/customers/food/foodstamp/index.aspx>.

Services: For over 30 years, the Supplemental Nutrition Assistance Program (SNAP), formerly known as the Food Stamp Program, has served as the foundation of America's national nutrition safety net, working to end hunger and improve the health of low-income people by helping families buy the food they need for a nutritionally adequate diet. In South Carolina over 100,000 households depend on SNAP each month to get the food they need for good health.

Women, Infants, and Children (WIC)

4555 Scales Ave, Fort Jackson, SC 29206

Phone: (803) 751-5281

Hours of Operation: 8:00 a.m. to 12:30 p.m. and 1:30 p.m. to 4:00 p.m. Only open 1st and 3rd Monday, 2nd and 4th Tuesday, and every Thursday and Friday (except the 4th Friday and fifth week) of the month

Website: www.scdhec.gov

RESILIENCY TRAINING

US Army Master Resilience School

3216 Magruder Avenue, Fort Jackson, SC 29207

Phone: (803) 751-1821

Hours of Operation: Monday – Friday 7:30 a.m. to 5:00 p.m.

Website: <http://jackson.armylive.dodlive.mil/staff/vc/>

Services: The Master Resilience Training Course is a course that will produce junior leaders with the capability to teach proven resilience skills to the Soldiers in their teams, squads, and platoons in order to enhance their performance and increase their resiliency, both individually and collectively. The Master Resilience Training Course is an established training program that has demonstrated efficacy in reducing behavioral health problems.

FAMILY SUPPORT

Army Community Service

5450 Strom Thurmond Blvd, Room 120, Fort Jackson, SC 29207

Phone: (803) 751-5256 / 1-800-337-3445

Hours of Operation: Monday – Friday 7:30 a.m. to 4:00 p.m.

Website: <http://fortjacksonmwr.com/acs/>.

Services: A social service agency that offers a comprehensive array of programs and services dedicated to maintaining the readiness of Soldiers, Families, and communities by fostering self-reliance, resiliency, and stability. We are the commander's principal Family readiness agency, providing comprehensive, coordinated, and responsive services that support readiness of Soldiers, civilian employees and their Families during peace and war.

Chaplain Family Life Center

5460 Marion Avenue, Fort Jackson, SC 29207

Phone: (803) 751-4966/4961

Hours of Operation: Monday 9:00 a.m. to 5:00 p.m., Tuesday—Wednesday 7:30 a.m. to 5:00 p.m., Thursday 9:00 a.m. to 3:00 p.m., Friday—Closed

Services: Provides a variety of counseling services while promoting and helping to enhance the spiritual wellbeing of soldiers and their families.

Programs: Marriage and family counseling, individual and pre-marital counseling, spiritual and family resiliency training events, parenting training and referral services when needed.

Fees: N/A

Target Audience: Active duty, Retired military, Family members, and DA civilians

FOOD, BEVERAGE AND ENTERTAINMENT

Fort Jackson NCO Club

5700 Lee Rd, Fort Jackson, SC 29207

Phone: (803) 782-2218

Hours of Operation: Lunch Open Monday—Friday 11:00 a.m. to 1:15 p.m.

Catering Office Open Tuesday—Saturday 9:00 a.m.—4:00 p.m.

Website: <http://fortjacksonmwr.com/>

Officers' Club

3630 Semmes Rd, Fort Jackson, SC 29207

Phone: (803) 782-8762

Hours of Operation: Lunch Open Tuesday—Friday 11:00 a.m. to 1:30 p.m.

Catering Office Open Tuesday—Friday 10:00 a.m.—4:30 p.m.

Website: <http://fortjacksonmwr.com/>

Magraders' Club and Pub

3305 Daniel Circle, Fort Jackson, SC 29207

Phone: (803) 790-0064

Hours of Operation: Open Monday—Saturday at 4:40 p.m.

Website: <http://fortjacksonmwr.com/>

Victory Bingo

12-500 Huger Street, Fort Jackson, SC 29207

Phone: (803) 751-3411 for hours of operation and more information

Hours of Operation: Open Thursday—Sunday

Website: <http://fortjacksonmwr.com/>

FITNESS

PHYSICAL FITNESS

Andy Fitness Center/ Solomon Center

6510 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-4177

Hours of Operation: Monday – Friday 5:00 a.m. to 9:00 p.m. / Saturday 8:00 a.m. to 6:00 p.m. / Sunday 10:00 a.m. to 4:00 p.m.

Website: <http://fortjacksonmwr.com/andy/>.

Services: Andy's Fitness Center houses contemporary, high quality equipment including free weights, weight stack machines, cardiovascular pieces with a cardio theater, and an indoor running/walking track.

Courses: A variety of aerobic classes from beginner and senior classes to highly challenging kick boxing and step sessions are available at convenient times.

Fees: There is a small membership fee. Call for more details.

Target Audience: You must be an eligible ID card holder or guest to utilize any of the fitness centers or gymnasiums on Fort Jackson. Eligible ID card holders are one of the following: Active duty military, retired military, reserve military, DA civilian employees, including NAF Civilian employees, Army contract employees and age appropriate family members.

Coleman Gymnasium

4482 Johnson Street, Fort Jackson, SC 29207

Phone: (803) 751-5896

Hours of Operation: Monday – Friday 5:30 a.m. to 9:00 p.m. / Saturday 6:00 a.m. to 2:00 p.m. / Sunday 6:00 a.m. to 2:00 p.m.

Website: <http://fortjacksonmwr.com/coleman/index.html>.

Services: Coleman gymnasium offers a full court basketball, 2 racquetball courts, a large weight room with new Hoist and Hammer Strength machines, a cardiovascular room with Life Fitness treadmills, elliptical cross trainers and exercise bikes.

Courses: N/A

Fees: N/A

Target Audience: You must be an eligible ID card holder or guest to utilize any of the fitness centers or gymnasiums on Fort Jackson. Eligible ID card holders are one of the following: Active duty military, retired military, reserve military, DA civilian employees, including NAF Civilian employees, Army contract employees and age appropriate family members.

Perez Fitness Center

4149 Sumter Street, Fort Jackson, SC 29207

Phone: (803) 751-6258

Hours of Operation: Monday – Friday 5:30 a.m. to 9:00 p.m. / Saturday & Sunday 10:00 a.m. to 6:00 p.m.

Website: <http://fortjacksonmwr.com/perez/index.html>.

Services: Perez fitness Center has 20,500 sq ft of work out space. The facility offers New Hoist and Hammer Strength weight equipment. Perez also offers a large free weight area that has benches, Smith cable machines, dumbbells, squat racks and more. The Cardiovascular room has treadmills, elliptical cross training machines, exercise bikes, recumbent bikes, stair-master machines and cardio theatre. Perez offers 2 racquetball courts, saunas and male and female locker rooms.

Courses: N/A

Fees: N/A

Target Audience: You must be an eligible ID card holder or guest to utilize any of the fitness centers or gymnasiums on Fort Jackson. Eligible ID card holders are one of the following: Active duty military, retired military, reserve military, DA civilian employees, including NAF Civilian employees, Army contract employees and age appropriate family members.

Vanguard Gymnasium

2009 Wheeler Street, Fort Jackson, SC 29207

Phone: (803) 751-4384

Hours of Operation: Monday – Friday 5:00 a.m. to 9:00 p.m. / Saturday & Sunday 9: a.m. to 6:00 p.m.

Website: <http://fortjacksonmwr.com/vanguard/index.html>.

Services: Vanguard gym offers full court basketball, 2 racquetball courts, and a large exercise area that has Hoist and Hammer strength equipment, free weights,

cardiovascular equipment to include new Life Fitness treadmills, Life Fitness elliptical cross trainers and exercise bikes.

Courses: N/A

Fees: N/A

Target Audience: You must be an eligible ID card holder or guest to utilize any of the fitness centers or gymnasiums on Fort Jackson. Eligible ID card holders are one of the following: Active duty military, retired military, reserve military, DA civilian employees, including NAF Civilian employees, Army contract employees and age appropriate family members.

Physical Fitness (Off Post)

Carolina Crossfit

1825 Laurel Street, Columbia, SC 29201

Phone: (803) 479-6966

Hours of Operation: 5:00 a.m. to 7:00 p.m.

Website: <http://carolinacrossfit.com>

Gold's Gym (Forest Acres)

4114 Forest Dr, Columbia, SC 29204

Phone: (803) 787-4950

Hours of Operation: Monday – Thursday 5:00 a.m. to 10:00 p.m. / Friday 5:00 a.m. to 9:00 p.m. / Saturday 7:00 a.m. to 5:00 p.m. / Sunday 9:00 a.m. to 5:00 p.m.

Website: <http://www.goldsgym.com/columbiasc/>.

YMCA

Downtown YMCA

1420 Sumter St

Columbia, SC 29201

Phone: (803) 799-9187

Hours of Operation: Monday-Thursday 5:00 am – 9:00 pm, Friday 5:00 am - 8:00 pm, Saturday 8:00 am - 6:00 pm, Sunday 1:00 pm – 5:30pm

Northwest Family YMCA

1501 Kennerly Rd

Irmo, SC 29063

Phone: (803) 407-8007

Hours of Operation: Monday-Thursday 5:00 am – 10:00 pm, Friday 5:00 am - 8:00 pm, Saturday 8:00 am - 6:00 pm, Sunday 1:00 pm – 5:30pm

Jeep Rogers Family YMCA

900 Lake Carolina Dr

Columbia, SC 29229

Phone: (803) 451-8439

Hours of Operation: Monday-Thursday 5:00 am – 10:00 pm, Friday 5:00 am - 8:00 pm, Saturday 8:00 am - 6:00 pm, Sunday 1:00 pm – 5:30pm

Lexington Family YMCA

401 YMCA Rd

Lexington, SC 29073

Phone: (803) 359-3376

Hours of Operation: Monday-Thursday 5:00 am – 9:00 pm, Friday 5:00 am - 8:00 pm,

Saturday 8:00 am - 6:00 pm, Sunday 1:00 pm – 5:30pm

WEIGHT MANAGEMENT

Moncrief Army Community Hospital Nutrition Care Division

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2496/2489

Hours of Operation: Monday – Friday 8:00 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/nutritioncare.aspx>

Services: Weight control, diabetes management, cholesterol and high blood pressure, performance nutrition – services available to all eligible beneficiaries.

INSTALLATION SUPPORT

ANIMAL SERVICES

Humane Society of South Carolina

121 Humane Lane, Columbia, SC 29209

Phone: (803) 783-1267

Hours of Operation: Monday—Friday 9:00 a.m. to 5:00 p.m.

Website: www.humanesc.org

Pawmetto Lifeline

1275 Bower Parkway, Columbia, SC 29212

Phone: (803) 465-9150

Hours of Operation: Monday—Saturday 8:30 a.m. to 7:00 p.m., Sunday 12:00 p.m. to 5:00 p.m.

Website: www.pawmettolifeline.org

Veterinary Services

D2445 Knight Avenue, Fort Jackson, SC 29207

Phone: (803) 751-7160

Hours of Operation: Monday – Friday 8:00 a.m. to 4:00 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/Veterinary.aspx>.

Services: Health Certificates for CONUS and OCONUS travel. Immunizations for dogs and cats; Parasite testing and treatment; Outpatient sick call on a limited basis as time

permits; Flea/tick control, heartworm prevention, and other medications as prescribed by our veterinarians; Microchips – animals in post housing require microchips. (This is also recommended for all other pets).

Courses: N/A

Fees: Please contact office for pricing.

Target Audience: Fort Jackson Branch is responsible for veterinary support in food safety and animal care to Fort Jackson and Shaw AFB communities.

ID/ CAC CARD PROCESSING

Personnel Services / Processing

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-7673

Hours of Operation: Monday – Friday 7:30 a.m. to 4:00 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/agd/personnel-services-processing/>

Services: The Personnel Services Processing Work Center of officer and enlisted personnel records, customer service, In-Out processing, and ID cards for all military personnel assigned or attached to Fort Jackson and its tenant organizations.

HOUSING / LODGING

HOUSING DIVISION:

4514 Stuart Avenue, Fort Jackson, SC 29207

Phone: (803) 751-9339

Hours of Operation: Monday - Friday 7:30 a.m. to 4:30 p.m.

Website: www.housing.army.mil

Residential Communities Initiative (RCI)

Services: The RCI office oversees the privatized housing operation and is the bridge between garrison and the partner and residents and the partner. In concert with the command and the partner, manages the Housing Mayoral Program and Yard of the Month Programs.

Housing Services Office (HSO)

Services: The HSO is the first point of contact for housing upon arrival to the Installation and prior to signing a lease for off-post housing. HSO provides important relocation information to incoming and outgoing permanent party, dependents, retired military and civilian employees for off post housing in Columbia and the surrounding areas. The staff

also conducts lease reviews upon request, handles landlord/tenant disputes, and validates all Permissive Temporary Duty (PTDY) requests.

Balfour Beatty Communities

520 Brown Avenue, Fort Jackson, SC 29207

Phone: (803) 738-8275

Hours of Operation: Monday – Friday 7:30 a.m. to 6:00 p.m. / Saturday 10:00 a.m. to 4:00 p.m.

Website: <http://www.ftjacksonfamilyhousing.com>

Services: Balfour Beatty Communities (BBC), the privatized partner at Fort Jackson provides quality living environments for assigned Soldiers, Retirees, and DoD Civilians. With an inventory of 610 newly constructed and 240 vintage homes, BBC offers several floor plans, amenities, and monthly events for residents through their Lifeworks program.

Jack's Inn

3751A Knight Avenue, Fort Jackson, SC 29207

Phone: (803) 234-8317

Hours of Operation: Monday – Friday 7:30 a.m. to 4:15 p.m.

Website: http://fortjacksonmwr.com/jacks_inn/

IHG Army Hotel

Phone: 1-877-711-TEAM

Website: <http://www.ihg.com/armyhotels/hotels/us/en/reservation>.

Unaccompanied Personnel Housing

Single Soldier Complex

2463 Bragg Street, Fort Jackson, SC 29207

Phone: (803) 751-5446/1148/1123/5427

Hours of Operation: Monday - Friday 8:00 a.m. to 4:00 p.m.

Website: www.housing.army.mil

Services: The Single Soldier Complex (SSC) consists of eight sleeping buildings for permanent party single Soldiers in grades E5-E1 who are required to reside in the barracks. There are also two community buildings within the complex that provide dayrooms, game rooms and secure laundry facilities for the sole use of the SSC residents. The buildings are governed by the First Sergeant's Barracks Program and managed by non-commissioned officers (NCOs) from each major brigade.

LEGAL

Legal Assistance/Staff Judge Advocate

2600 Lee Road, Fort Jackson, SC 29207

Phone: (803) 751-4287

Hours of Operation: Monday – Friday 9:00 a.m. to 4:00 p.m. Closed on Federal and Training Holidays

Website: <http://jackson.armylive.dodlive.mil/staff/osja>

Services: Provide legal assistance to Soldiers, Family members, eligible Retirees and their Family members on a variety of civilian legal matters including family law, estate planning, landlord tenant law, military administrative matters, consumer law, and other general civil law matters.

Claims/Staff Judge Advocate

2600 Lee Road, Fort Jackson, SC 29207

Phone: (803) 751-3603

Hours of Operation: Monday/Tuesday/Thursday/Friday 9:00am to 1130am; 1pm to 4:00pm Claims office is closed on Wednesday.

POLICE / FIRE DEPARTMENT

Directorate of Emergency Services

5499 Jackson Blvd, Fort Jackson, SC 29207

Phone: 911/ Provost Marshal: (803) 751-3113

Hours of Operation: 24/7

Website: <http://jackson.armylive.dodlive.mil/units/usag/des/>

Services: Provides 24-hour force protection, law enforcement, fire protection, and community assistance for all people living on, training, and visiting Fort Jackson; maintains liaison with federal, state, and local law enforcement agencies; supports installation contingency operations by ensuring a safe and secure environment within its gate.

SAFETY

Installation Safety & Occupational Health Office

3240 Sumter Road, Fort Jackson, SC 29207

Phone: (803) 751-7553

Hours of Operation: Monday - Friday 7:30 a.m. to 4:30 p.m.

Website: <http://jackson.armylive.dodlive.mil/staff/safety/>

Services: Evaluation of facilities related to workplace safety & occupational health standards. Principal advisor to the Senior Commander in all Safety & Occupational Health related matters pertaining to AR 385-10 and Federal regulatory requirements. Executes the Senior Commander's Safety & Occupational Health Program.

TRANSPORTATION

Transportation Division / Personnel Property

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-7198

Hours of Operation: Monday – Friday 7:30 a.m. to 4:00 p.m.

Blue Ribbon Taxi Cab Corp

6400 N. Main Street, Columbia, SC 29203

Phone: (803) 754-8163

Checker Yellow Cab

1715 12th St Ext, Cayce, SC 29033

Phone: (803) 799-3311

SC DMV

1630 Shop Road, Columbia, SC 29201

Phone: 803-737-8350

Weekdays Open: Mon-Tues, Thurs-Friday Hours: 8:30-5:00 / Wednesday Hours: 9:30-5:00

Website: <http://www.scdmvonline.com/DMVNew/offloclist.aspx>.

WEAPONS REGISTRY

Provost Marshal

9514 Marion Avenue, Fort Jackson, SC 29207

Phone: (803) 751-1682

Hours of Operation: 24/7

Services: Provides 24-hour force protection, law enforcement, fire protection, and community assistance for all people living on, training, and visiting Fort Jackson; maintains liaison with federal, state, and local law enforcement agencies; supports installation contingency operations by ensuring a safe and secure environment within its gate.

VOLUNTEER SERVICES

American Red Cross

4512 Stuart Ave, Fort Jackson, SC 29207

Phone: (803) 751-4329

Hours of Operation: Monday – Friday 8:00 a.m. to 4:30 p.m.

Website: <http://www.jackson.army.mil/Directorates/RedCross.htm>.

Services: The American Red Cross office provides traditional Red Cross services to Department of Defense personnel at Fort Jackson. These services include communications, verification of emergencies, counseling and referral services, and emergency financial assistance.

Programs: The Red Cross coordinates Red Cross volunteer programs and offers Health and Safety courses.

Fees: N/A

Target Audience: Includes all Active duty, Retirees, DOD civilians, and Family members.

Army Volunteer Corps Program

3499 Daniel Street, Fort Jackson, SC 29207

Phone: (803) 751-5444

Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.

Website: http://fortjacksonmwr.com/acs_volunteer/index.html.

Harvest Hope Food Bank

2220 Shop Road, Columbia, SC 29201

Phone: (803) 254-4432

Hours of Operation: Monday – Friday 9:00 a.m. to 3:00 p.m.

Website: www.harvesthope.org/columbia

Services: Harvest Hope Food Bank provides for the needs of hungry people by gathering and sharing quality food with dignity, compassion and education.

United Service Organization (USO)

3250 Airport Blvd, Suite 7, West Columbia, SC

Phone: (803) 822-7953

Hours of Operation: Sunday – Monday 8:00 a.m. to 10:00 p.m.

Website: <http://www.uso.org/Centers/Locate-A-Center.aspx?st=United%20States>.

Services: We offer deployment care packages full of much needed items, homecoming kits for our wounded warriors and single soldiers returning from combat, free dinner just before pay day for service members and their families, support for our wounded warriors, programs like United Through Reading, and a state-of-the-art center filled with amenities and activities.

MEDICAL SERVICES

Moncrief Army Community Hospital

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2183

<http://www.moncrief.amedd.army.mil/>

**NURSE ADVICE LINE: CALL 1-800-TRICARE (874-2273); OPTION 1
24 HOURS A DAY, 7 DAYS A WEEK**

**Moncrief has a new toll-free number for its 751-CARE (2273) number:
(877) 273-5584**

Commercial: (803)	DSN: 734
Active Duty Claims	751-2571
Appointments	751-CARE (2273)
Appointments (Toll Free)	877-273-5584
Beneficiary Counseling and Assistance Coordinator (BCAC)	751-2778/2425
Referral Management Office	751-2363
Hospital Information	751-2183/2160
Laboratory	751-7808/2260
Managed Care Division	751-2778/2425
Nuclear Medicine Services	751-2417
Patient Administration Division	751-2121
Patient Admissions	751-0495
Patient Service (Customer Service)	751-0471/2123
Pharmacy	751-2385/2415/4051
Pharmacy Toll Free (REFILL)	1-866-489-0950
Pharmacy (REFILL)	751-2250
Retiree Ombudsman	751-2338

Third Party Collections 751-2582
Treasurer's Office 751-2249
TRICARE Information 1-800-444-5445
X-Ray (Radiology) 751-4606

View, schedule, and cancel appointments www.TRICAREonline.com

Contact Patient Services by Email:
usarmy.jackson.medcom-mafach.list.mach-patient-services@mail.mil

Like and Follow Moncrief Army Community Hospital on Facebook to stay up-to-date on current news and receive health tips and TRICARE updates:
<https://www.facebook.com/MoncriefACH>

Track your referrals for specialty care by visiting and registering at:
www.humana-military.com

Moncrief Medical Home

1021 Pinnacle Point Dr. Suite 200, Columbia, SC 29223
Phone: (803) 562-2107
Hours of Operation: Monday – Friday 8:00 a.m. to 5:00 p.m.
Website: <http://www.moncrief.amedd.army.mil/MMH/MoncriefMedicalHome.aspx>

WM Jennings Bryan Dorn VA Medical Center

6439 Garners Ferry Road, Columbia, SC 29209
Phone: (803) 776-4000
Website: <http://www.columbiasc.va.gov/index.asp>

TRICARE

Phone: 1-800-444-5445
Website: www.tricare.mil

CLINICS

Community Mental Health	4575 McWethy T.M.C.	(803) 751-5911
ENT Clinic	MACH 3 rd floor	(803) 751-5406
GYN Clinic	MACH 3 rd floor	(803) 751-2283
Immunization Clinic	MACH 6 th floor	(803) 751-2434
Joint Behavioral Health	MACH 7 th floor	(803) 751-2513
McWethy Troop Medical Clinic	4575 Stuart Ave	(803) 751-6789
Nutrition Care Clinic	MACH 6 th floor	(803) 751-2489
Occupational Health	BLDG 4555	(803) 751-5200
Optometry Clinic	MACH 3 rd floor	(803) 751-5406
Physical Therapy Clinic	MACH 11 th floor	(803) 751-2408
Preventive Medicine	BLDG 4555	(803) 751-5200

Radiology Clinic	MACH Ground floor	(803) 751-2366
Surgical Clinic	MACH 3 rd floor	(803) 751-2416
Travel Clinic	BLDG 4555	(803) 751-5200
Well Baby Clinic	MACH Ground floor	(803) 751-CARE

COMMUNITY HOSPITALS (OFF POST)

Lexington Medical Center

2720 Sunset Boulevard, West Columbia, SC 29169

Phone: (803) 791-2000

Website: www.lexmed.com

Palmetto Health Baptist Hospital

1330 Taylor St, Columbia, SC 29220

Phone: (803) 296-5010

Website: www.palmettohealth.org

Palmetto Health Richland

9 Richland Medical Park Dr., Columbia, SC 29203

Phone: (803) 434-7000

Website: www.palmettohealth.org

Providence Hospital

2435 Forest Drive, Columbia, SC 29204

Phone: (803) 256-5300

Website: www.providencehospitals.com

DENTAL SERVICES

Caldwell Dental Clinic

4590 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-6017

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/dental.aspx>

Dental Headquarters / Oliver Dental Clinic

4323 Hill Street, Fort Jackson, SC 29207

Phone: (803) 751-6213 / 5821

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/dental.aspx>

Hagen Dental Clinic

5330 Mosby Street, Fort Jackson, SC 29207

Phone: (803) 751-3255

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/dental.aspx>

MILITARY TRANSITION

EMPLOYMENT ASSISTANCE

Army Continuing Education Services

4600 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-5341

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/aces/>

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Services: Vigorously promote lifelong learning opportunities to sharpen the competitive edge of the Army in providing and managing quality self-development programs and services.

Programs: Career development for Enlisted Soldiers, Warrant Officers, and Officers, Educational counseling, Colleges, Financial Aid, Learning Center, and Distance Learning.

Fees: N/A

Target Audience: Active duty, Retirees, DOD civilians, and Family members

Civilian Personnel Advisory Center (CPAC)

5450 Strom Thurmond Blvd, Room 229, Fort Jackson, SC 29207

Phone: (803) 751-3219

Hours of Operation: 8:00 a.m. to 4:00 p.m.

Website: <http://jackson.armylive.dodlive.mil/staff/cpac/>

Services: We strive to provide value-added and responsive products and services in achieving the Army's mission. Our objective is to exceed our customers' expectations through efficient operations; timely communications; flexible, easy-to-understand rules; and professional guidance and assistance.

Programs: Civilian benefits, Employment, Training, and Labor/Management Employee Relations

Fees: N/A

Target Audience: Civilians and family members

Equal Employment Office (EEO)

5450 Strom Thurmond Blvd, Room 117, Fort Jackson, SC 29207

Phone: (803) 751-7248

Hours of Operation: Monday – Friday 7:30 a.m. to 4:15 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/eoo/>

Services: Provides a diverse work force in an environment that is free of unlawful discrimination and sexual harassment, where employees are treated with dignity and respect.

Non Appropriated Fund (NAF)

5450 Strom Thurmond Blvd, Room 227, Fort Jackson, SC 29207

Phone: (803) 751-4259

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <http://fortjacksonmwr.com/naf/employment.html>

Services: Provides current and continuous job opportunities throughout the installation.

South Carolina Department of Employment and Workforce

1550 Gadsden Street, P.O. Box 995, Columbia, South Carolina 29202

Phone: (803) 737-2400

Website: www.dew.sc.gov/default.asp

IN / OUT PROCESSING

Personnel Services / Processing

5450 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-7673

Hours of Operation: Monday – Friday 7:30 a.m. to 5:00 p.m.

Services: The Personnel Services Processing Work Center of officer and enlisted personnel records, customer service, In-Out processing, and ID cards for all military personnel assigned or attached to Fort Jackson and its tenant organizations.

MOVING (PCS) / RELOCATION

Army Community Service - Relocation Readiness Program

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Services: The Relocation Readiness Program offers a comprehensive support system to help you and your Family make permanent change of station (PCS) moves as smoothly as possible. The mission of the Relocation Readiness Program is to minimize the stress of relocation by offering information, skills and resources to Soldiers and Families that will simplify the moving process throughout their military career. If Fort Jackson is your first assignment in the Army, please contact us for guidance on your PCS move.

Plan My Move

www.militaryinstallations.dod.mil

Services: “Plan My Move” is an automated information system designed to provide relocation information on all military installations. Specific information contained in “Plan My Move”; education, employment, medical & dental, housing, relocation services, support services.

ACS Lending Closet

5450 Strom Thurmond Blvd., Fort Jackson, SC 29207

Phone: (803) 751-5256

Hours of Operation: Monday – Friday 7:30 a.m. – 4:00 p.m.

Website: http://fortjacksonmwr.com/acs_relo/index.html

Support Services: The lending closet provides basic housekeeping items for temporary loan to incoming and outgoing families and in other cases determined appropriate. Items include pots and pans, dishes, silverware, irons and ironing boards, toasters, coffee-pots, sleeping mats, cribs, high chairs, child car seats and other items. Initially the items are loaned out for 30 days. A copy of orders to Fort Jackson is required to check items out. We do not provide furniture, bed linens, pillows or towels.

RETIREMENT ASSISTANCE

Retirement Services Office (RSO)

5450 Strom Thurmond Blvd, Room 209, Fort Jackson, SC 29207

Phone: (803) 751-6715

Hours of Operation: Monday – Friday 7:30 a.m. to 5:00 p.m.

Website: <http://jackson.armylive.dodlive.mil/units/usag/dhr/agd/retirement-services/>

Services: Provide information concerning retirement services. Retirement Services Office (RSO) administers the Retirement Services Program to Soldiers, their family members, and retired military and their families.

Public Affairs Office

4394 Strom Thurmond Blvd, Fort Jackson, SC 29207

Phone: (803) 751-1721

Website: <http://jackson.armylive.dodlive.mil/staff/pao/>

Services: The Fort Jackson Public Affairs Office supports the installation by monitoring public opinion; evaluating the effectiveness of policies and actions; making recommendations to commanders regarding policies; and conducting programs that keep Soldiers, family members, civilian employees, retirees and the general public informed on the actions of Fort Jackson.

SPONSORSHIP

NEED TO KNOW: To benefit from the Fort Jackson Total Army Sponsorship Program it is essential that Soldiers formally request sponsorship by completing [DA Form 5434](#) (Sponsorship Program Counseling and Information Sheet) immediately upon receiving notification that they are being assigned to Fort Jackson. The DA Form 5434 must be filled out completely and emailed to fortjackson.dhrsponsorship@us.army.mil. The DA Form 5434 is the “trigger” that sets in motion all the support mechanisms that the Total Army Sponsorship Program can muster to help relocating personnel. If you have additional questions about the Total Army Sponsorship Program, email fortjackson.dhrsponsorship@us.army.mil.

eSponsorship Application & Training (eSAT)

<http://apps.militaryonesource.mil/esat>

Services: eSAT is designed to support military service members assigned the responsibility of unit sponsorship by supplying training online. eSAT also connects

sponsors and newcomers through communication tools, which include sponsor and newcomer registration, newcomers' needs assessment and custom welcome package.

RECREATION

Family and Morale, Welfare & Recreation

3392 Magruder Avenue, Fort Jackson, SC 29207

Phone: (803) 751-6990 (marketing office)

Hours of Operation HQ: Monday - Friday 8:00 a.m. to 5:00 p.m.

Website: <http://fortjacksonmwr.com> (please explore our web site)

Services: Provides quality of life services, indoor and outdoor activities and facilities for military members and their families, retirees, other ID card holders and their guests. We deliver Recreation (sports, aquatics, parks, activity centers, hunting and fishing, equipment rental, leisure travel, auto crafts, library, all sorts of fitness and more) Business (such as Golf, Bowling, Bingo, video services, clubs and other services), Child and Youth Services (listed separately under the Child Care section) and Services (such as warehouse services, retail, trophies and awards shop, sponsorship, financial management, marketing and special events). For a complete listing of addresses, seasonal hours of operation and phone numbers please visit http://www.fortjacksonmwr.com/activities_hours/index.html

Better Opportunities for Single Soldiers (BOSS)

2447 Marion Avenue, Fort Jackson, SC 29207

Phone: (803) 751-0891

Hours of Operation: Monday - Friday 7:30 a.m. to 4:30 p.m.

Website: <http://fortjacksonmwr.com/boss>

Services: to keep everyone informed of current BOSS events, trips, volunteering, fundraisers and Soldier issues.

Programs: Various activities designed to engage single soldiers of all ranks and geographical single soldiers. These programs help to promote the responsibility of soldier to soldier welfare.

Fees: N/A

Target Audience: Includes Single soldiers, Geographical single soldiers, and Single parents.

SPIRITUAL SUPPORT / RELIGIOUS SERVICES

Religious Education

Protestant Bible Study and Prayer Service

Sunday

9:30 a.m. Bible Study Chapel Next (located @ Bayonet Chapel)

10:00 a.m. Memorial Chapel Bible Study, ICO Conference Room

Monday 7 p.m. Women's Bible Study (PWOC) Main Post Chapel

Tuesday

9:30 a.m. Bayonet Chapel;

9:30 a.m.-noon (PWOC) Main Post Chapel

Wednesday

6:30-7:00 p.m. Gospel Prayer Service Daniel Circle Chapel

7:00-8:00 p.m. Gospel Bible Study Daniel Circle Chapel Thursday

11:30 a.m.-12:45 p.m. Fresh Encounter Bible Study (located @ Chaplain Family Life Center

Chaplain Support

For Chaplain Support 24/7 Call the Installation Operations Center at 751-5166/5167.

Worship Services

Catholic Services

Sunday

7:30 a.m. Confessions Solomon Center

8:00 a.m. IET Catholic Mass Solomon Center

Sunday

9:30 a.m. CCD (Sep – May) Education Center

9:30 a.m. Religious Ed Class for Adults (Sep–May) Main Post Chapel

9:30 a.m. Religious Ed Class for Children (Sep–May) Main Post Chapel

10:30 a.m. Reconciliation (after Mass or by appt) Main Post Chapel

11 a.m. Mass Main Post Chapel

12:30 p.m. Catholic Youth Ministry Main Post Chapel

Monday-Thursday

11:30 a.m. Mass Main Post Chapel

Wednesday

7:00 p.m. Rosary Main Post Chapel

7:30 p.m. RCIA/Adult Inquiry (Sep – May) Main Post Chapel

Protestant Services

Sunday

8:30 a.m. Daniel Circle Chapel (Gospel)

9:00 a.m. McCrady Chapel (SCARNG)

9:30 a.m. Hispanic, Magruder Chapel

9:30 a.m. Main Post Chapel

10:15 a.m. Daniel Circle Chapel (Gospel)

11:00 a.m. Memorial Chapel

11:00 a.m. Chapel Next (Contemporary Worship Service and Children's Church) located @ Bayonet Chapel

Other Services/Studies

Anglican (Liturgical) Sunday 8 a.m. Anderson Chapel

Islamic Sunday 8-10 a.m. Main Post Chapel

Jumah Friday 12:45 p.m. Main Post Chapel

Jewish Sunday 9:30-10:30 a.m. Memorial Chapel

Jewish Book Study Sunday 10:30-11:30 a.m. Post Conference Room

Church of Christ Sunday 11:30 a.m. Anderson Chapel

Latter Day Saints Sunday 9:30-11 a.m. Anderson Chapel

Latter Day Saints Family Social Fellowship Wednesday 3-5 p.m. Anderson Chapel

Latter Day Saints Scripture Study Wednesday 7-8 p.m. Anderson Chapel

SUICIDE PREVENTION

Risk Reduction / Suicide Prevention

Risk Reduction Program (RRP)

Army Substance Abuse Program (ASAP)

9810 Lee Road, Fort Jackson, SC 29207

Phone: (803) 751-7294

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <https://pubssod1.acsap.hqda.pentagon.mil/public/resources/risk-reduction.jsp>

Services: The RRP is a Commanders' program. Promotes a prevention-focused approach when dealing with personal problems and promotes focused and coordinated actions on the part of installation agencies and the chain of command in battalions with high risk profiles. The RRP supports the Army's Substance Abuse Program initiatives by integrating prevention and intervention programs into a framework contributing to the four institutional outcomes of performance, readiness, retention, and recruiting.

Programs: The RRP is a tool to assist Commanders reduce high-risk behaviors in their Soldiers. It has evolved into an efficient way of assisting Commanders in ascertaining and addressing high-risk behavioral problems. Offers direct services based on Commander's needs.

Fees: N/A

Target Audience: Includes all Active duty, Reserve & National Guard soldiers.

Suicide Prevention Program (SPP)

Army Substance Abuse Program (ASAP)

9810 Lee Rd, Fort Jackson, SC 29207

Phone: (803) 751-7294

Hours of Operation: Monday – Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.armyg1.army.mil/hr/suicide/>

Services: SPP improves readiness of the Army through the development and enhancement of Army Suicide Prevention Program policies, training, data collection and analysis, and strategic communications designed to minimize suicidal behavior; thereby preserving mission effectiveness through individual readiness and resilience for Soldiers, Army Civilians and Family members.

Programs: N/A

Fees: N/A

Target Audience: Includes all Active duty, Reserve and National Guard Soldiers and DA Civilians

Moncrief Army Community Hospital (MACH) Department of Behavioral Health

The mission of MACH's Department of Behavioral Health is to ensure the delivery of comprehensive behavioral health and TBI services of the highest quality to Active duty Military; and Family Members, veterans and retirees eligible for care at MACH on a space available basis. Our vision is to meet the behavioral health needs and decrease the stigma of behavioral health care through the provision of exceptional patient centered care delivered by exceptional people to every patient, every day.

Hours of Operation: Monday—Friday 7:30 a.m. to 4:30 p.m.

Website: <http://www.moncrief.amedd.army.mil/Clinics/BehavioralHealth.aspx>

Fees: Most DBH services are medical care covered by TRICARE and other insurance programs that provide benefits for medically necessary behavioral health services

Joint Behavioral Health Services (JBHS)

4500 Stuart Street, Fort Jackson, SC 29207

Phone: (803) 751-2513/2235

Services: Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; therapeutic yoga; and psychological testing.

Community Mental Health Services (CMHS)

Bldg 4575 (inside McWethy Troop Medical Clinic, room 34). Fort Jackson, SC 29207

Phone: (803) 751-5911/5183

Services: Emergency evaluations for active duty, trainees, and TDY personnel in student status between 7:30 a.m. and 4:30 p.m., Monday—Friday;

Psychopharmacology; individual and group counseling using a variety of evidence-based treatments; in-depth psychiatric assessments; biofeedback; mental health evaluations; command consultations; psychological testing and tobacco cessation

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