



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY

HEADQUARTERS, UNITED STATES ARMY TRAINING CENTER AND FORT JACKSON
2400 JACKSON BOULEVARD
FORT JACKSON, SC 29207

25 JUL 2018


ATZJ-CG

MEMORANDUM FOR

Commanders, All Units Reporting Directly to This Headquarters
Commanders, Fort Jackson Partners in Excellence
Directors and Chiefs, Staff Offices, This Headquarters

SUBJECT: Fort Jackson Policy Memorandum #1 – Commanding General's Open Door Policy

1. References. AR 600-20 (Army Command Policy), 6 November 2014.
2. Applicability. Soldiers, Army Civilian employees, and their Families.
3. Policy:
 - a. Soldiers, Army Civilians, and their Families must feel free to voice problems to their Chain of Command. The success of our mission requires all problems, real, or perceived, be promptly addressed. Although, I strongly encourage problem resolution through the chain of command, I am personally committed to addressing the concerns of all members of my command that are unable to be resolved through other channels.
 - b. This policy does not apply to disciplinary issues and issues appropriately addressed by an existing procedure. Examples include, but are not limited to, Equal Employment Opportunity issues, Army Regulation 15-6 investigations, Inspector General Inquiries, and labor grievances.
 - c. I am available to discuss any issues requiring my personal attention. Enlisted personnel are encouraged to first attempt to resolve specific concerns with the Army Training Center Command Sergeant Major.
4. Soldiers and Army Civilians do not require permission from their chain of command to see me. However, any request by a member of this command to discuss an issue with me should first contact the Fort Jackson Staff Judge Advocate. Be prepared to describe the nature of the issue, the steps already taken to resolve the issue, and why my personal attention is required. Contact the Staff Judge Advocate at (803) 751-2720 for more information about this policy.


MILFORD H. BEAGLE, JR.
Brigadier General, U.S. Army
Commanding